

## Annual Highlights 2025-2026

Issue 5 - 2026

[www.wiltshirefamilyhubs.org.uk](http://www.wiltshirefamilyhubs.org.uk)

### Reaching More Families

- 4,190 children and young people registered
- Growing support for school-aged children and young people
  - 3,467 adults engaged with services

### Making a Real Difference

- 941 families supported
- 92% achieved meaningful improvement
- Most support completed within 9 months

“My son’s behaviour is changing for the better... I am so happy.”

### Real Outcomes That Matter

- 95% achieved their main goal
- 89% reported increased happiness
- 80% reported reduced anxiety

“It made a huge difference...I felt a lot less pressure.”

### Navigation Support

#### Helping Families Navigate Support

- 2,456 conversations with families
- 128 ongoing support journeys

“If it was not for your help, I would not be where I am now.”

### Parenting Support

#### Parenting Support That Works

- 89 programmes delivered
- 1,057 parents and carers supported
- 85% reported improved outcomes
- Delivered in community venues and online

“Fabulous course... it has made a huge difference”

### Community Activity

#### Community at the Heart

- 243 activities delivered
- 200+ community events

#### Highlights:

- 52 sensory stay and play sessions
  - 41 school gate drop-ins
  - 35 arts and creative sessions
- 100 Baby Wardrobe Parcels delivered

### Working Together

- Schools are now our largest referral partner
- Expanding reach to older children and young people

“I couldn’t do my job without Family Hub practitioners.”

## Looking Ahead We will continue to :

Reach more families

Strengthen partnerships

Deliver high quality support

Make a lasting difference by empowering parents

Family Hub  
Wiltshire Council



In partnership with...  
**Spurgeons**  
Together with families

Wiltshire Council

## Support We Offer

We are here to help with a whole range of topics including:

Ideas around implementing routines and setting boundaries.

Help to understand your child's needs and build your confidence as a parent.

Help around finances, housing applications, debt support and accessing benefits.

Support for healthy relationships

Volunteering opportunities

Healthy Start vitamins and vouchers

Advice on local childcare and applying for funding.

Introductions to other services

Sensory Play Spaces  
(Chippenham, Salisbury and Trowbridge)

Baby Wardrobe Project  
(Clothing for children 0-12 months)

## Facebook

Our Wiltshire Family Hub Facebook page is another way for families to stay up to date like and follow to stay in touch with us.

Simply click here:



## Get in touch with us

If you have any questions or would like more information about our services please call us on one of our numbers below or check out our website:

**Freephone:**  
**0800 970 4669**

[wiltshirefamilyhub@spurgeons.org](mailto:wiltshirefamilyhub@spurgeons.org)

Other useful numbers:

Health visitor - Single Point of Access  
**0300 247 0090**

National Breastfeeding helpline  
**0300 100 0212**

Fearfree (Domestic Abuse support Service)  
**01225 775276**

National Domestic Abuse Helpline  
**0808 2000 247**

For access to our Family Navigators check out our drop in timetable **HERE**

For information about our parenting courses please go **HERE**

Click here to visit our website



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