



Ofsted
Good School

Wootton Bassett Infants' School

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Headteacher: Mrs Alison Pass

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Dear Parents and Carers,

It has been brought to our attention that some families are occasionally unable to open and or read the information in links that we share in our communications.

We would like to share with you how we communicate all key information and what to do if you are having issues.

- At the start of the academic year, we share with you the Dates for your Diary and these are updated and re-shared at the start of each term.
- At the start of each term, we also share a Newsletter detailing the events coming up. These are usually listed in date order. Down the side we have a reminder of the dates and if we do not have all the details, they are shared via text later that term. **All** of these letters are on our website.
- All links go back to our school [website](#) where you can access [Letters](#), [Newsletters](#) and events are listed through the [calendar](#) tab.

As we are an eco-school, we are proud to say that we have managed to reduce our carbon footprint by going digital but if this isn't working for you please notify the school office so we can rectify the situation.

If you experience any difficulties accessing online links, you can visit the website directly, contact the school office by email or phone or even speak to a member of staff on the gates. Please let us know immediately as we may need to contact software providers or make adjustments to ensure everyone has the information they need.

For your information: We use Teachers2Parents (Eduspot) to deliver texts to you and recently they have updated their system. We have experienced some issues with the app, especially when used for both us and Noremars. We recommend deleting the app and using the normal text system whilst they iron out the issues.

Thank you for your continued support.

